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ARIZONA CORPORATION COMMISSION

July 7, 2003

Susan E. Olson 7245 North 23rd Drive Phoenix, AZ 85021-7613 Arizona Corporation Commission DOCKETED

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Re:

Qwest Entry into Long Distance Market Section 271 of Telecommunications Act of 1996

Docket No. T-00000A-97-0238

Dear Ms. Olson:

Thank you for taking the time to express your opinion on Qwest's entry into the long distance market. I have placed your letter in the Commission docket's so that it will become part of the official record.

This matter should come before the Commissioners within the next few months. I am firm believer in the robust competition in telecommunications for Arizona. I will seriously consider your thoughts in my deliberations regarding Qwest's application to provide long distance service in Arizona.

Unlike the state legislature or city council, the Commission is a quasi-judicial body, which requires me and the other Commissioners to follow strict set of rules and procedures. We make our decisions based on evidence and testimony contained in the official record. That's why it is important that citizens participate in the Commission's proceedings.

Thank you for sharing your viewpoint with me.

Very truly yours,

Jeff Hatch-Miller, Commissioner Arizona Corporation Commission

Cc: Docket Control